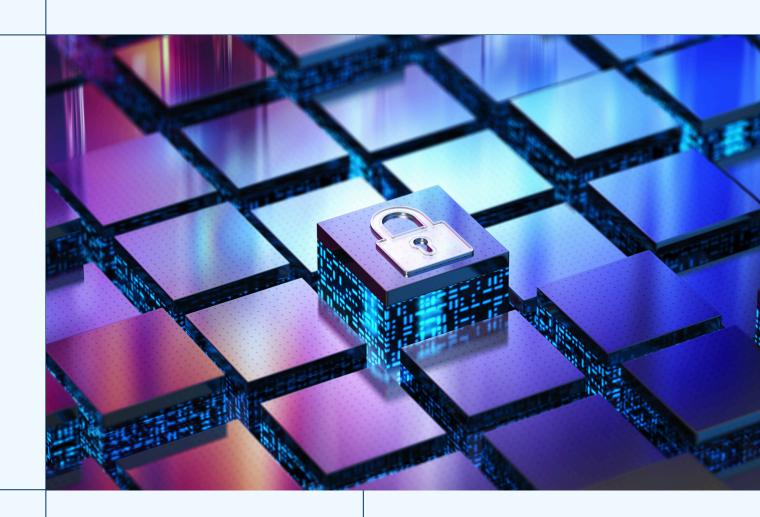
## LUCIDICA

360 CYBERSECURITY

# BUSINESS SECURITY PACKAGES



#### **Lucidica IT Support**

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# MICROSOFT'S CYBERSECURITY MADE SIMPLE.

Our security packages are specifically designed to cut through the complexity and allow you to take control of your security.

46% OF UK BUSINESS REPORT BREACHES EACH YEAR

£4200 AVERAGE MEAN COST PER INCCIDENT

90% OF BREACHES INVOLVE FRAUDULENT EMAILS

31% HAVE WEEKLY SECURITY ISSUES

### TAILORED TO YOUR NEEDS

By upgrading your standard Microsoft 365 licenses onto our security packages, you gain access to all of the features that the packages include.

### PROTECTION IS THE FIRST PRIORITY

Once set-up, the products work together to create strong protection procedures. These packages are built by us and can be found nowhere else.

## CYBER ESSENTIALS IN MIND

Our Cyber Security Packages are closely aligned to help you achieve UK Government backed Cyber Essentials Certification.



#### **BREAKDOWN** OF ELEMENTS

To better understand our offerings, we have categorised our security protections into five key areas:

Endpoint Protection, Access Control & Authentication, Data Protection & Backup, Security Awareness & Training, and Monitoring & Compliance.

Each category includes a range of services that work together to create a robust, multi-faceted approach to cybersecurity.

#### **ENDPOINT PROTECTION**

#### **ADVANCED AV/EDR**

This advanced Antivirus (AV) and Endpoint Detection and Response (EDR) solution takes the protection of computers and devices to the next level, responding to even the most sophisticated cyber threats.

## ADVANCED MOBILE DEVICE MANAGEMENT (MDM)

Advanced MDM enhances device management and security across an organization, ensuring computers, mobile phones, and tablets meet the highest security standards.

#### **VULNERABILITY MANAGEMENT (USER)**

Taking device protection to the next level, Vulnerability Management provides enhanced monitoring of security vulnerabilities on computers, ensuring timely detection and response to potential threats, including those in drivers and unused software.

#### **ADVANCED THREAT PROTECTION**

Advanced Threat Protection scans incoming emails for threats checking for phishing, spam, unsafe links and attachments, and blocking any detected threats to protect your system.

#### **DATA PROTECTION & BACKUP**

#### **3RD PARTY BACKUP (USER)**

More cost-effective and robust than Microsoft's native backup, this third-party backup solution securely stores user and personal data in the cloud, shielding against data loss, cyber threats, and malicious actions.

#### **DOCUMENT PROTECTION**

Encrypt documents and emails to prevent unauthorized forwarding, printing, or viewing, ensuring that only intended recipients have access to the data.

#### **PII SCANNING**

PII scanning detects and protects personally identifiable information within an organization's data, ensuring compliance and reducing the risk of data breaches.

#### **3RD PARTY BACKUP (ORGANISATION)**

More cost-effective and superior to Microsoft's native backup, this third-party backup solution securely stores company data in the cloud, protecting against data loss, cyber threats, and malicious actions.

#### **ADVANCED DOCUMENT PROTECTION**

Al-powered technology automatically tags and categorizes documents based on their content, protecting sensitive information through encryption and alerts.

#### **ACCESS CONTROL & AUTHENTICATION**

#### **BASIC CONDITIONAL ACCESS & ALERTS**

This service monitors unauthorized access attempts to data, instantly notifying users and taking predefined security actions to safeguard information.

#### **PASSWORD MANAGER**

The password manager securely stores all company passwords in an encrypted environment and generates random, secure passwords to prevent duplicates across platforms. It affords sharing and auditing of password use.

#### **ENTERPRISE LOGIN (SSO)**

Enterprise Login, or Single Sign-On (SSO), simplifies access management by allowing users to log in once to securely access multiple applications.

#### **ENHANCED CONDITIONAL ACCESS & ALERTS**

Enhanced alerts protect against granular threats and prevent outdated apps and services from accessing data. These alerts can also selectively protect 'high risk' users from targeted attacks.

#### **PASSWORD MONITORING & ALERTS**

Additional features in the password manager allow for proactive improvement of password security across the organization. It highlights duplicate, weak, and outdated passwords that haven't been changed within a specified time period.

#### **ENTERPRISE PASSWORD MANAGER**

This solution provides enterprise-level security and monitoring using hardware keys and technologies such as 'Single Sign On' (SSO), integrating with third-party security products like Duo.

#### **SECURITY AWARENESS & TRAINING**

#### **SECURITY TRAINING**

IT Cyber Security training keeps users up to date with best practices in the modern IT world. The ongoing nature of the training ensures that businesses remain compliant with IT standards such as Cyber Essentials and ISO 27001.

## CYBER ESSENTIALS DISCOUNT (INC. GUARANTEED PASS)

The Cyber Essentials Certificate with a Guaranteed Pass, backed by IASME certified assessors, ensures successful demonstration of adherence to essential cybersecurity standards, bolstering reputation and security posture.

#### **PROACTIVE TRAINING & PHISHING SIMULATION**

Users are enrolled in monthly ~5-minute courses in cyber security with assessments to ensure a decent baseline knowledge of cyber threats to the business. Simulated phishing attacks with controlled malicious content track employee responses, automatically enrolling 'caught' users in further cyber training.

#### **CUSTOM SECURITY TRAINING MODULES**

Tailored IT and security training modules are designed to teach employees best practices for their specific business IT environment and/or bespoke software.

#### **MONITORING & COMPLIANCE**

#### **CLOUD EMAIL SIGNATURES**

Cloud Email Signatures automatically add appropriate digital signatures to emails, adjusting based on the sender or email content. This ensures consistency across devices, allows for easy updates, and provides effortless compliance with the '2006 Companies Act'.

#### WEBSITE VULNERABILITY SCANNING

Proactive scanning of company websites identifies basic security issues through penetration testing, outdated software, plugins, and server software vulnerabilities.

## VULNERABILITY MANAGEMENT (ORGANISATION)

For organizations, Vulnerability Management involves enhanced monitoring of security weaknesses across critical infrastructure such as routers, switches, and servers, ensuring robust protection against potential threats.

#### **DARK WEB MONITORING**

The dark web monitoring service scans the hidden corners of the internet to detect and alert users if their personal or company information appears, aiding in the prevention of identity theft and data breaches.

## BASELINE PLATFORM SECURITY HARDENING AND MONITORING

This service 'hardens' the Microsoft environment by disabling legacy services, applying and enforcing standard security policies, and monitoring them. For example, external document sharing is turned off by default.

#### **EMAIL/DOMAIN SECURITY**

This service monitors company domain names for email delivery compliance with standards enforced by major providers like Google and Yahoo, along with reputation monitoring.

## **BASIC**

## SECURITY PACKAGE

Category	Feature	Included	Additional Cost	Notes
User Level Protection	User Support	✓	-	
	Advanced Spam Protection	✓	-	
	Advanced AV / EDR	✓	-	
	Basic Conditional Access & Alerts	✓	-	
	Document Protection	✓	-	
	Security Training	✓	-	Basic
	Enhanced Conditional Access & Alerts	-	£5	
	3rd Party Backup	-	£3	
	Email Signatures	-	£3	
	Password Manager	-	£2	
	Password Monitoring & Alerts	-	£3	
	Enterprise Password Manager	-	£5	
	Dark Web Monitoring	-	£3	
	Vulnerability Management (user)	-	£1	
	Advanced Document Protection	-	£10	
	Platform Support	✓	-	
	Baseline Platform Security Hardening & Monitoring	<b>√</b>	-	
	Conditional Access & Alerts	✓	-	
	Phishing Simulation/Proactive Training	✓	-	4 per year
	3rd Party Backup	-	£10 per site	for SharePoint sites
	Custom Security Training Modules	-	10% discount	
Organisational Level Protection	Cyber Essentials Discount (inc. Guaranteed Pass)*	-	10% discount	*Guaranteed pass if you are a contract client
	Website Vulnerability Scanning	-	£30	
	Email/Domain Security	-	£20	
	Vulnerability Management (organisation)	-	£25	
	Advanced MDM (Intune)	-	£25 + £5/user	
	Enterprise Login (SSO)	-	£25 + £5/user	
	PII Scanning	-	£25	

#### Recommended for:

Very small businesses that are looking for cost-effective security solutions. This tier offers fundamental security features like spam protection and conditional alerts. For businesses seeking enhanced capabilities, various addons are available, allowing customization based on their specific needs.

#### **Recommended Add-ons:**

- 3rd Party Back-up (user)
- Password Manager
- Email Signatures
- Advanced MDM (Intune)

## **PRO**

## SECURITY PACKAGE

Category	Feature	Included	Additional Cost	Notes
	User Support	✓	-	
	Advanced Spam Protection	✓	-	
	Advanced AV / EDR	✓	-	
	Basic Conditional Access & Alerts	✓	-	
	Document Protection	✓	-	
	Security Training	✓	-	Full
	3rd Party Backup	✓	-	
<b>User Level Protection</b>	Password Manager	✓	-	
	Password Monitoring & Alerts	✓	-	
	Vulnerability Management (user)	✓	-	
	Advanced Document Protection	-	£10	
	Enhanced Conditional Access & Alerts	-	£5	
	Email Signatures	-	£3	
	Enterprise Password Manager	-	£5	
	Dark Web Monitoring	-	£3	
	Platform Support	✓	-	
	Baseline Platform Security Hardening & Monitoring	✓	-	
	Conditional Access & Alerts	✓	-	
	Phishing Simulation/Proactive Training	✓	-	Continuos
	Email/Domain Security	✓	-	
	Vulnerability Management (organisation)	✓	-	
Organisational Level Protection	3rd Party Backup	-	£10 per site	for SharePoint sites
	Custom Security Training Modules	-	15% discount	
	Cyber Essentials Discount (inc. Guaranteed Pass)*	-	25% discount	*Guaranteed pass if you are a contract client
	Website Vulnerability Scanning	-	£30	
	Advanced MDM (Intune)	-	£25 + £5/user	
	Enterprise Login (SSO)	-	£25 + £5/user	
	PII Scanning	-	£25	

#### **Recommended for:**

Businesses that require comprehensive security coverage. The Pro tier includes advanced features such as phishing simulations and continuous training. It's ideal for businesses needing reliable protection and the flexibility to add advanced tools as their requirements evolve.

#### **Recommended Add-ons:**

- 3rd Party Back-up (organisation)
- Email Signatures
- Advanced MDM (Intune)
- PII Scanning

## ULTIMATE

# SECURITY PACKAGE

Category	Feature	Included	Additional Cost	Notes
User Level Protection	User Support	✓	-	
	Advanced Spam Protection	✓	-	
	Advanced AV / EDR	✓	-	
	Basic Conditional Access & Alerts	✓	-	
	Document Protection	✓	-	
	Security Training	✓	-	Full
	3rd Party Backup	✓	-	
	Password Manager	N/A*	-	This package offers Enterprise Password Manager instead.
	Password Monitoring & Alerts	✓	-	
	Vulnerability Management (user)	✓	-	
	Enhanced Conditional Access & Alerts	✓	-	
	Email Signatures	✓	-	
	Enterprise Password Manager	✓	-	
	Dark Web Monitoring	✓	-	
	Advanced Document Protection	-	£10	
	Platform Support	✓	-	
	Baseline Platform Security Hardening & Monitoring	<b>✓</b>	-	
	Conditional Access & Alerts	✓	-	
	Phishing Simulation/Proactive Training	✓	-	Continuos
	Email/Domain Security	✓	-	
	Vulnerability Management (organisation)	✓	-	
Organisational Level Protection	Website Vulnerability Scanning	✓	-	
	Advanced MDM (Intune)	✓	-	
	Enterprise Login (SSO)	✓	-	
	PII Scanning	✓	-	
	3rd Party Backup	-	£10 per site	for SharePoint sites
	Custom Security Training Modules	-	20% discount	
	Cyber Essentials Discount (inc. Guaranteed Pass)*	-	45% discount	*Guaranteed pass if you are a contract client

#### **Recommended for:**

Businesses that need the highest level of protection. The Ultimate tier offers all-inclusive features, from enterprise password management to advanced document protection. It ensures businesses have robust security and compliance, with continuous training and full platform support included.

#### **Recommended Add-ons:**

• 3rd Party Back-up (organisation)

## WANT TO LEARN MORE ABOUT BUSINESS CYBERSECURITY?



Understanding Cybercrime on the Dark Web

Read Now

Schedule a call with us to learn more about our security packages.

Book now

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